

GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

Quality Management Utilization – Meeting Minutes

MAY 20, 2024 – 11:00 A.M.

GCBH OFFICE, 101 N. EDISON -- KENNEWICK, WASHINGTON -- CHAIRMAN: SINDI SAUNDERS

ATTENDANCE VIA ZOOM: CAMERON FORDMEIR; FAWN WAGNER; GORDON CABLE; KRIS BROWN; MEREDITH PIEHOWSKI; ROBERTA ELLIS; SINDI SAUNDERS; ZACHARY RODDY

#	Item/Folder	TYPE	Description	Discussion Leader
1.	Call to Order		Meeting called to order at 11am	Sindi Saunders
2.	Introductions		All members of the GCBH, LLC ASO QMOC agree to maintain the privacy and confidentiality of behavioral health care information and to protect the privacy of patients and patient's families. You also agree to maintain confidentiality around Quality of Care related issues. You shall not discuss, disclose, share, and/or release this information in any form. You may only view or use provided information as required for you to perform your duties as a QMOC member. You may not view or use QMOC information for any other purposes. Additionally, any electronic data that contains patients' protected health information (PHI) or Quality of Care issues, including information provided for review are confidential. Your attendance in this meeting indicates you understand these confidentiality responsibilities with regard to serving on the GCBH LLC ASO QMOC and will comply with this confidentiality policy; which will be reflected in the minutes.	
3.	Agenda Changes		None	Sindi Saunders
4.	Review of Minutes	ACTION	Approved April 15, 2024 QMOC minutes as distributed	Sindi Saunders
5.	Regional Peer Support Program		No report in Cindy's absence	Cindy Adams
6.	All Crisis Reports		No report in Cody's absence	Cody Nesbitt
7.	Care Coordination		Kris discussed: <ul style="list-style-type: none"> Continuing to provide care coordination and discharge planning support with ESH, MCOs, and HCA for discharges from ESH back into the GCBH region. State is finalizing the Tribal DCR plan with YAKAMA Nation; they just needed to know which hospitals would be used for medical clearance. 	Sindi Saunders Sarah Gillard
8.	Authorization and Notification Time Frames		Kris discussed: <ul style="list-style-type: none"> Reviewed authorization timelines documentation for April 2024. All authorizations completed within required timelines. 	Kris Brown
9.	Long Term Bed Diversion		Kris discussed: <ul style="list-style-type: none"> Continuing to send in weekly Long Term Bed Diversion Reports to HCA for individuals that are on a 90 Day commitment and eligible to be transferred to either ESH or a community long term bed. 	Kris Brown
10.	Single Bed Certs/ No Bed Reports		Kris discussed: <ul style="list-style-type: none"> No single bed certifications were authorized in April 2024. Two No Bed Reports were received from HCA for April 2024. We followed up on both with crisis providers, and disposition was provided to HCA. No issues identified. 	Kris Brown
11.	SABG Review		In Sarah's absence, Sindi discussed:	Sarah Gillard

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			<ul style="list-style-type: none"> Received request for an individual that was in jail who did not qualify for Medicaid due to being undocumented; he met the criteria for SABG, he was authorized to go into residential treatment. Funds are still available for SABG. 	
12.	Customer Service Line		<p>Fawn discussed:</p> <ul style="list-style-type: none"> 5 total calls for the month of April 1 call for CBRA; referred to B/F County Human Services 1 call requesting housing; client from Oregon, referred to Oregon services 2 calls with requests for services for family members; referred to insurance 1 call "looking for help", not in active, referred to crisis for more assistance No dropped calls, all calls answered within 30 seconds 	Fawn Wagner
13.	Compliance Issues		<p>Sindi discussed:</p> <ul style="list-style-type: none"> None reported 	Sindi Saunders
14.	Critical Incidents		<p>Sindi discussed:</p> <ul style="list-style-type: none"> None reported 	Sindi Saunders
15.	DCR Monitoring		<p>Sindi discussed:</p> <ul style="list-style-type: none"> Issue that was brought up in CCP meeting last week. 3 individuals ready to be designated, but are waiting on Dept. of Health. Sindi is taking this to ASO administrators meeting on Wednesday, she will reach out to the HCA after the meeting. 	Sindi Saunders
16.	CLIP		<p>Meredith discussed:</p> <ul style="list-style-type: none"> Meeting this week; been fairly busy. Working on final packet to CLIP administration Another private insurance individual pending CLIP-it every month to discuss processes etc. 	Meredith Piehowski
17.	FYSPRT		<p>Meredith discussed:</p> <ul style="list-style-type: none"> Had LGTBQYA+ event this past Saturday; went well Upcoming events to be partnered with YARP Next meeting June 6th, no meeting in July Next State FYSPRT meeting this Thursday at 3pm 	Meredith Piehowski
18.	SUD Navigator Update		<p>Cameron discussed:</p> <ul style="list-style-type: none"> All budgets have been finalized Found some creative ways to help with the pay scale for some of the organizations. 	Cameron Fordmeir
19.	CBRA		<p>Gordon discussed:</p> <ul style="list-style-type: none"> Providing roughly 50 subsidies throughout 6 of our 9 counties; Columbia – 1 spot available; Kittitas 2-3 spots available; Garfield county 1-spot available CBRA monitoring this Wednesday and Thursday 	Gordon Cable

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			<ul style="list-style-type: none"> Budgets for up-coming fiscal year contract; working with providers on those budgets and contracts. 	
21.	Comments/Issues		Sindi discussed: <ul style="list-style-type: none"> DOH launched new state wide suicide prevention campaign for 988 	Sindi Saunders
22.	Other		None	Sindi Saunders
23.	Adjournment		Meeting adjourned at 11:16am	Sindi Saunders