

GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

Quality Management Utilization – Meeting Minutes

APRIL 15, 2024 – 11:00 A.M.

GCBH OFFICE, 101 N. EDISON -- KENNEWICK, WASHINGTON

ATTENDANCE VIA ZOOM: CAMERON FORDMEIR; CINDY ADAMS; CODY NESBITT; FAWN WAGNER; GORDON CABLE; KRIS BROWN; MEREDITH PIEHOWSKI; ROBERTA ELLIS;
SARAH GILLARD; ZACHARY RODDY

#	Item/Folder	TYPE	Description	Discussion Leader
1.	Call to Order		Kris called the meeting to order at 11:02am	Kris Brown
2.	Introductions		All members of the GCBH, LLC ASO QMOC agree to maintain the privacy and confidentiality of behavioral health care information and to protect the privacy of patients and patient's families. You also agree to maintain confidentiality around Quality of Care related issues. You shall not discuss, disclose, share, and/or release this information in any form. You may only view or use provided information as required for you to perform your duties as a QMOC member. You may not view or use QMOC information for any other purposes. Additionally, any electronic data that contains patients' protected health information (PHI) or Quality of Care issues, including information provided for review are confidential. Your attendance in this meeting indicates you understand these confidentiality responsibilities with regard to serving on the GCBH LLC ASO QMOC and will comply with this confidentiality policy; which will be reflected in the minutes.	
3.	Agenda Changes		None	Kris Brown
4.	Review of Minutes	ACTION	On the March 18, 2024 minutes, moved an item to a different location as well as deleted duplicate information. Approved March 18, 2024 QMOC minutes after changes	Kris Brown
5.	Regional Peer Support Program		Cindy discussed: <ul style="list-style-type: none"> • Went with Alyssa to Yakima for outreach • Scheduled for Wednesday the 17th to go to Walla Walla to visit several agencies. 	Cindy Adams
6.	All Crisis Reports		Cody discussed: <ul style="list-style-type: none"> • March 2024 Crisis Reports. Meeting all metrics. 	Cody Nesbitt
7.	Care Coordination		Kris discussed: <ul style="list-style-type: none"> • Continuing to provide care coordination with HCA/MCO's/Eastern for discharges from Eastern back into our region. Sarah discussed: <ul style="list-style-type: none"> • Providing care coordination for providers that reach out. • Coordination with Merit regarding 2 incarcerated individuals – Prior authorization for treatment once released. 	Kris Brown Sarah Gillard
8.	Authorization and Notification Time Frames		Kris discussed: Reviewed authorization timelines documentation for March 2024. All authorizations completed within required timelines.	Kris Brown

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9.	Long Term Bed Diversion		Kris discussed: <ul style="list-style-type: none"> Continuing to send in weekly reports to HCA regarding individuals that are on 90 day commitment in a facility and are eligible or currently waiting to transfer to a long term bed. 	Kris Brown
10.	Single Bed Certs/ No Bed Reports		Kris discussed: <ul style="list-style-type: none"> No Single Bed certifications for March 2024 4 No bed reports for March 2024. 	Kris Brown
11.	SABG Review		Sarah discussed: <ul style="list-style-type: none"> 6 individuals on the wait list for March; 2 received Medicaid, 2 admitted to ABHS, 1 didn't follow-through Plenty of Block Grant funding available 	Sarah Gillard
12.	Customer Service Line		Fawn discussed: <ul style="list-style-type: none"> 1 call for March requesting an appointment for Mental Health; referred to insurance. All calls answered within 30 seconds. 	Fawn Wagner
13.	Compliance Issues		No report in Sindi's absence	Sindi Saunders
14.	Critical Incidents		No report in Sindi's absence	Sindi Saunders
15.	DCR Monitoring		In Sindi's absence, Kris discussed: <ul style="list-style-type: none"> Audits starting in May 	Sindi Saunders
16.	CLIP		Meredith discussed: <ul style="list-style-type: none"> Clip-it meeting tomorrow; lots of topics, will discuss what everyone would like to accomplish; lots of procedural things to make things run smoothly from start to finish. 4 referrals in the last month. May need an extra ad-hoc meeting due to the influx of Clip applications in the last month. 	Meredith Piehowski
17.	FYSPRT		Meredith discussed: <ul style="list-style-type: none"> Next meeting on May 2nd at 3:30 Quarterly report is due at end of April Next Needs assessment is due October 31st. Lots of events with YARP for MH awareness month. 	Meredith Piehowski
18.	SUD Navigator Update		Cameron discussed: <ul style="list-style-type: none"> Working on quarterly reports Had a follow-up listening session for the Updated Uniform Standards. 	Cameron Fordmeir
19.	CBRA		Gordon discussed: <ul style="list-style-type: none"> Finalized all 4 sub-grantee monitoring reports; overall everyone did fairly well. Currently serving individuals in 6 of the 9 counties; average monthly subsidy of \$50,000.00; Maximum allowed is \$77,000.00 Starting to look at budgets and contract for next fiscal year Monitoring review with commerce sometime in June 	Gordon Cable
21.	Comments/Issues		None	Kris Brown

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22.	Other		None	Kris Brown
23.	Adjournment		Meeting adjourned at 11:25 am	Kris Brown