

# GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

## Quality Management Utilization – Meeting Minutes

DECEMBER 18, 2023 – 11:00 A.M.

GCBH OFFICE, 101 N. EDISON -- KENNEWICK, WASHINGTON

ATTENDANCE VIA ZOOM: CODY NESBITT; FAWN WAGNER; FARRUKH HASHMI; GORDON CABLE; KRIS BROWN; MEREDITH PIEHOWSKI; SINDI SAUNDERS; ROBERTA ELLIS

#	Item/Folder	TYPE	Description	Discussion Leader
1.	Call to Order		Sindi called the meeting to order at 11:01am	Sindi Saunders
2.	Introductions		All members of the GCBH, LLC ASO QMOC agree to maintain the privacy and confidentiality of behavioral health care information and to protect the privacy of patients and patient's families. You also agree to maintain confidentiality around Quality of Care related issues. You shall not discuss, disclose, share, and/or release this information in any form. You may only view or use provided information as required for you to perform your duties as a QMOC member. You may not view or use QMOC information for any other purposes. Additionally, any electronic data that contains patients' protected health information (PHI) or Quality of Care issues, including information provided for review are confidential. Your attendance in this meeting indicates you understand these confidentiality responsibilities with regard to serving on the GCBH LLC ASO QMOC and will comply with this confidentiality policy; which will be reflected in the minutes.	
3.	Agenda Changes		None	Sindi Saunders
4.	Review of Minutes	<b>ACTION</b>	November 20, 2023 QMOC minutes approved as submitted	Sindi Saunders
5.	Regional Peer Support Program		No report in Cindy's absence	Cindy Adams
6.	All Crisis Reports		Cody discussed: <ul style="list-style-type: none"> <li>November Crisis Reports. Meeting all metrics.</li> </ul>	Cody Nesbitt
7.	Care Coordination		Sindi discussed: <ul style="list-style-type: none"> <li>Asotin county issues with the jail discussed.</li> </ul> Kris discussed: <ul style="list-style-type: none"> <li>ESH – Continuing to participate in the weekly discharge progress meetings for the APU and GPU at ESH. Attended ESH consortium meeting last week. Updates were provided about converting the 3N1 civil ward to a forensic ward in early 2024, adding 30 more FSU beds. Aristo Healthcare presented about their new Intensive Behavioral Health Treatment Facility in Renton.</li> </ul>	Sindi Saunders Sarah Gillard
8.	Authorization and Notification Time Frames		Kris discussed: <ul style="list-style-type: none"> <li>Reviewed authorization timelines documentation for November 2023. All authorizations were completed within required timelines.</li> </ul>	Kris Brown
9.	Long Term Bed Diversion		Kris discussed: <ul style="list-style-type: none"> <li>We have recently changed to continue to send in weekly spreadsheets to HCA regarding anyone at an acute care hospital that is awaiting transfer to a long-term bed facility, but we are no longer having a standing weekly meeting with HCA. Any questions will be handled through email or follow up phone calls. Michaela at HCA is on leave.</li> </ul>	Kris Brown

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			We are sending these spreadsheets to Zephyr at HCA while Michaela is out.	
10.	<b>Single Bed Certs/ No Bed Reports</b>		Kris discussed: <ul style="list-style-type: none"> <li>We had zero single bed certifications in November of 2023. We had 3 no bed reports on 3 total individuals in November. Two were for adults and one was for an adolescent. One was due to medical concerns and the other two were due to no beds available. We reached out to the Crisis Provider in the region for each NBR to get disposition and those dispositions were reported back to HCA as required.</li> </ul>	Kris Brown
11.	<b>SABG Review</b>		In Sarah's absence Sindi discussed: <ul style="list-style-type: none"> <li>Currently paying for 1 individual in residential services</li> <li>1 individual admitting to residential services at the end of December</li> <li>There is enough funding for 2 more individuals for voluntary placement</li> </ul>	Sarah Gillard
12.	<b>Customer Service Line</b>		Fawn discussed: <ul style="list-style-type: none"> <li>November: 6 calls total; 5 calls were requesting services and referred to their insurances; 1 call for Crisis, referred to crisis line. All calls were answered within 30 seconds</li> </ul>	Fawn Wagner
13.	<b>Compliance Issues</b>		Sindi discussed: <ul style="list-style-type: none"> <li>None reported</li> </ul>	Sindi Saunders
14.	<b>Critical Incidents</b>		Sindi discussed: <ul style="list-style-type: none"> <li>None reported</li> </ul>	Sindi Saunders
15.	<b>DCR Monitoring</b>		Sindi discussed: <ul style="list-style-type: none"> <li>Continuing to discuss on creative ways to staff DCR's</li> <li>Asotin is doing telehealth unless an investigation is needed, then DCR will go out.</li> <li>Comprehensive had 2 new DCR's designated</li> </ul>	Sindi Saunders
16.	<b>CLIP</b>		Meredith discussed: <ul style="list-style-type: none"> <li>CLIP meeting last Wednesday, went well; individual was not recommend, letter was sent out.</li> <li>CLIP meeting will probably be canceled if no referral by tomorrow</li> <li>CLIP-it meeting for December canceled.</li> </ul>	Meredith Piehowski
17.	<b>FYSPRT</b>		Meredith discussed: <ul style="list-style-type: none"> <li>Next meeting will be first week in January, still at 3:30 and a Zoom meeting</li> <li>Next meeting is WSCC doing LGBTQ+ training</li> <li>Will start quarterly report for this past quarter.</li> </ul>	Meredith Piehowski
18.	<b>SUD Navigator Update</b>		In Cameron's absence Sindi discussed: <ul style="list-style-type: none"> <li>Concerns and solutions with Whitman county team discussed.</li> <li>Prosecutorial Diversion coordinator position in Palouse County discussed.</li> </ul>	Cameron Fordmeir
19.	<b>CBRA/YARP</b>		Gordon discussed:	Gordon Cable

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			<ul style="list-style-type: none"> <li>• Jen and Gordon finishing up a few loose ends of data from their audit.</li> <li>• YARP had 5 referrals this month, 1 MDT this month. Expansion to Walla Walla/Columbia going well. Expansion to Kittitas after that.</li> </ul>	
21.	Comments/Issues		None	Sindi Saunders
22.	Other		None	Sindi Saunders
23.	Adjournment		Meeting adjourned at 11:34am	Sindi Saunders