

GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

Management Information Systems (MIS) – Minutes

FEBRUARY 20, 2024, 1:30 PM

ATTENDANCE VIA ZOOM: BRAD SUHM; CODY NESBITT; DIMITA WARREN; FAWN WAGNER; KAREN RICHARDSON; KELLY NORTROM; LORI THOMPSON; MARTYNA TIMMERMAN; MICHAEL WHITE; MICHELLE BAGBY; RENE LEGLER; ROBERT LUKE; TERYL GOECKLER.

	Item	Type	Description	Discussion Leader(s)	ACTION
1.	Call to Order		Kelly called the meeting to order at 1:32pm	Kelly Nortrom	
2.	Introductions		Fawn to called roll.	Kelly Nortrom	
3.	Agenda Additions/Changes		None	Kelly Nortrom	
4.	Approve Meeting Minutes	ACTION	Approve minutes from December 19, 2023	Kelly Nortrom	Brad Suhm moved to approve the December 19, 2023 MIS meeting minutes as presented; Lori Thompson seconded; motion approved
5.	Select New MIS Committee Chair	ACTION	Nominate and elect a new MIS Committee Chair to start April 2024		Lori Thompson recommended Brad Suhm for the MIS Committee Chair. Brad accepted recommendation. No further action needed.
6.	Membership applications	ACTION	Blue Mountain Counseling: <ul style="list-style-type: none"> • Rachael Fletcher – Primary committee member • Loretta Graves – Secondary committee member Quality Behavioral Health <ul style="list-style-type: none"> • Katie Hammeke – Primary committee member 		Brad Suhm moved to approve Racheal Fletcher, Loretta Graves and Katie Hammeke as committee members; Lori Thompson seconded; Dimita Warren and Michelle Bagby abstained from the voting; all applications approved
7.	BHDG Updates	Update	HCA published the BHDS Supplemental Data Guide v.5.7 on 12/29/23. Additionally, HCA also made changes to the 020, 022, and 140 transactions that go into effect on 5/6 and will cause those transactions to increment. Robert Luke requested that we let providers know ASAP when we will be able to	Kelly Nortrom	

			<p>accept the new transactions so that we can have a smooth transition. We discussed how it will work for providers that are submitting these transactions for one client for multiple agency locations – without the Billing Provider NPI field being included as a primary key field, it will mean all records submitted after the first one will error out with HCA. Kelly will follow up with HCA.</p> <p>We have received Q3 2023 Data Quality reports from HCA and are in the process of parsing out the issues into files by provider. Those providers with issues that need resolution should expect to see an encrypted email with a detail file attached in the next day or two if you have any issues to correct. We will need providers to fix these items quickly as we have a fairly quick turnaround with HCA to have all of these corrected.</p>		
8.	SERI Updates	Update	<p>Interim Guidance release by HCA on 1/24; providers have been notified that several modifiers (HT = Multi-disciplinary Team, UD = PACT, U8 = WISe) are being removed for some service modalities.</p> <ul style="list-style-type: none"> • H0030:UD – Crisis hotline for PACT • H0038:UD, H0038:HT, H0038:U8 – Peer Support Crisis for PACT, WISe, New Journeys • S9484:HT, S9484:UD, S9484:U8 – Crisis Stabilization per hour for PACT, WISe, New Journeys • S9485:UD – Crisis Stabilization per day for PACT <p>H2019:HT, H2019:UD, H2019:U8 – In-home Crisis stabilization for PACT, WISe, and New Journeys</p>	Kelly Nortrom	
9.	GCBH Updates	Update	<p>Last month, we welcomed Rene Legler to our team! She comes to us from Lourdes. She is such an asset and we are so grateful to have her.</p> <p>We did get our Business Continuity and Disaster Recovery Plan deliverable completed last month with HCA; thank you to all of our providers for getting those completed and to us so that we could complete our deliverable with HCA.</p> <p>We are up-to-date with our data submissions to payers.</p> <p>We have been continuing to work with Raintree on resolving open issues/tickets.</p> <ul style="list-style-type: none"> • The batch entry 022.03 Address transaction issue seems to be resolved. RT is now accepting more than one 022.03 per batch entry file and keeping the 	Kelly Nortrom	

			<p>Address Line 1 data. Thank you LCC and Palouse for your help.</p> <ul style="list-style-type: none"> Rene has been testing how action codes are processing in Raintree. <p>Rene has been reviewing errored records in Raintree and from HCA.</p> <ul style="list-style-type: none"> Raintree errored records: <ul style="list-style-type: none"> Action code C for new transactions will error out if Raintree can't find an existing record with the primary keys. If you have errored transactions in you batch files due to "Record to change can't be found. Transaction not processed." back to the beginning of 2023, resend the transaction as an Add. If you have questions about errored record, you can contact Rene for assistance. HCA errored records: <ul style="list-style-type: none"> Batch entry 030.03 ASAM transaction and 035.10 Periodic Review transaction submitted with a source tracking ID had errored at HCA because Raintree merged the last data field with the source tracking ID field. These have been corrected and resent to HCA for records sent in 2023 and 2024. 		
10.	GCBH – Provider Data Submissions	Update	<p>Reminders about data submissions:</p> <ul style="list-style-type: none"> We need submissions at least monthly (supplemental data and encounters) per contract. We need monthly attestations for supplemental data and encounter data submitted (whether it's batch file submissions, or batch data entry submissions). All encounters that GCBH funding pays for, must be submitted to us. This includes Block Grant funded services and Special Proviso dollar services. Encounters provided by a clinical staff with their own NPI must have their NPI registered with ProviderOne in addition to having it listed in NPPES with the correct/accepted taxonomy. We've been getting a lot of errors lately on encounters submitted and the Rendering Provider NPI is not recognized/registered with ProviderOne. We have a shorter deadline for: 	Kelly Nortrom	

			<ul style="list-style-type: none"> ○ 162 ITA Hearing transactions – within 24 hours must be to HCA (which means we need to get it from providers earlier so that we have enough time to turn around and submit it to HCA) ○ 160 DCR Investigation – within 5 days • Transactions required for types of treatment (found on pages 13-14 of the BHDS Supplemental Data Guide v.5.6): <ul style="list-style-type: none"> ○ Mobile Crisis Response only – 020, 022, 165 ○ MCR with DCR Investigation – 020, 022, 160 ○ DCR Investigation that resulted in an ITA – 020, 022, 160, 162 ○ SUD Assessment – 020, 022, 121 (for clients 13+), 030, 140, 035, 060, 170, 036 ○ MH Intake – 020, 022, 121 (for clients 13+), 140, 035, 060 (if enrolled in a program), 170 • Supplemental Data and Encounters match <ul style="list-style-type: none"> ○ Supplemental data transactions with effective date need to match up to encounters/dates of service <p>New(er) 165 MCR Data Transaction requirement of a completed 165 that can be matched up with the first H2011:HA or H2011:HB encounter for that client's current crisis episode.</p> <p>Robert asked what default address values should be entered for clients who do not give their address; he was directed to p.19 of the BHDS Supplemental Data Guide v.5.6, and p.24 of the Guide v.5.7.</p>		
11.	Other Business		None	Kelly Nortrom	
12.	Adjournment		Meeting adjourned at 2:04pm	Kelly Nortrom	